sphere remote™

Remote Management

Efficient Remote Parking Management Services Delivered to Maximize Returns.

Product Overview

Sphere Remote™ management offers SP+ clients online facility monitoring capabilities and off-site management solutions that can help maximize automation investments, enhance their customer service and move to a higher level of financial performance from their facility. While other companies may say they are in the Remote Management Services business, SP+ continues to be the leader in this technology with over 13 years of experience, supporting over 550 locations.

Solutions That Fit Your Needs

Sphere Remote™ management, technology powered by SP+, provides customized and multi-tiered remote solutions to help our clients reduce costs at their facilities. From basic remote support to enhanced capabilities that include expanded admin services SP+ can customize a solution that meets any client's need.

Sphere Remote™ management is also available as a standalone service allowing it to be implemented at any parking facility regardless of whether SP+ manages the facility.

STANDARD
Basic monitoring solution allows customers to use an in-lane intercom communication with the ability to vend a gate.

INTEGRATED
PARCS integration allows agents to remotely handle automation exceptions such as pushing a lost / unreadable fee, manage credentials, and configure rates.

ADMIN
Provide additional back-end support such as daily revenue reporting, parker administration, accounts receivable and validations management.

Best In Class Services

Sphere Remote™ management has the capacity to handle your location's needs with service that produces results:

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Remote Locations	Calls Per Month	Command Center Agents	Dedicated Admins	PARCs Brand Integrations	Communication Platforms

As a critical infrastructure, Sphere Remote™ management is housed offsite in an SP+ data center, supported by a power generator and high network availability for business continuity. This footprint in multiple geographic regions for continuity and disaster recovery provides a remote "work from home" infrastructure ready to accommodate today's challenging work environment. All this delivering an unprecedented level of service.

sphere™
TECHNOLOGY BY SP+

Maximizes Efficiency

Remote Operation

Reduced Operating Expense

Learn more: Sphere.spplus.com/remote